

ELearning training in multinational companies: Digital Academies

Digital Academies are tools adopted by large companies to manage training. Discover how they leverage LMS platforms and digital methodologies to develop skills.

Digital Academies represent the modern evolution of corporate training, a structured approach that integrates technology and strategy to develop necessary skills in global and highly competitive contexts. These are **educational platforms, both physical and virtual**, designed to offer advanced, personalized, and flexibly accessible training content.

Developed by multinational companies, **Academies** have recently evolved into Digital Academies, becoming fundamental tools for addressing the complexity of modern markets and organizations. This new approach has transformed corporate training into **digital educational ecosystems**, where knowledge is codified, shared, and continuously updated, making them a key element for business success.

What is a Digital Academy

Digital Academies are not just training departments, but **organizational units** aimed at supporting internal skills growth and spreading corporate culture. They often present a mixed structure, consisting of:

- **Internal Faculty**, formed by company experts with technical and professional skills who share their know-how through courses and webinars.
- **External Collaborations**, such as partnerships with universities, research centers, and training companies to integrate specialized skills.
- **Digital Technologies**, ranging from LMS platforms to interactive tools like simulations, virtual and augmented reality, asynchronous and synchronous eLearning.

Digital Academy and the multinational context

Multinational companies face several challenges when it comes to training: teams located in different countries, specific skills required by local markets, need to align global corporate culture. Digital Academies respond to these needs by offering customized and scalable solutions. Thanks to the use of advanced LMS platforms, these structures allow:

- **Centralizing training processes**, ensuring uniformity in content quality.
- **Adapting courses to different local contexts**, with translations, customizations, and specific paths.
- **Monitoring and certifying training progress** globally, facilitating compliance with local regulations.

LMS platforms for Digital Academies in multinational companies

LMS platforms (Learning Management System) are a very useful tool for Digital Academies, especially in a multinational context. They allow centralizing training management, adapting it to the global and local needs of companies with an international presence. They are digital ecosystems that support the entire training cycle, from needs analysis to content delivery to skills certification.

In particular, for multinationals, the LMS must address specific challenges.

- **Complexity Management**: companies with offices in multiple countries must deal with cultural, linguistic, and regulatory differences. An advanced LMS offers tools to harmonize these aspects, ensuring consistency in training

programs without neglecting local peculiarities.

- **Global Accessibility:** platforms must be available 24/7 and accessible from any device, allowing employees and collaborators to learn at the most suitable times, regardless of time zone.
- **Adaptability and Customization:** each organization has training needs tied to its objectives and market-required skills. The LMS must allow designing tailored paths for specific roles, functions, and geographic areas.

LMS characteristics for Digital Academies

LMS platforms intended for Digital Academies must integrate innovative technologies to meet the training needs of large organizations. Among the main features:

- **Multi-channel:** platforms must support different learning modes, such as webinars, asynchronous courses, interactive simulations, and blended paths. This approach allows combining the best of traditional and digital training.
- **Centralized Management:** a single control environment allows monitoring the entire training offer, managing content access, and tracking each participant's progress. This also facilitates compliance with mandatory training regulations.
- **Process Automation:** features like automatic course registration, participant reminders, and analytical report generation reduce administrative burden, improving overall efficiency.
- **Engagement and Interactivity:** to maintain high learner engagement, platforms offer tools like interactive quizzes, gamification, forums, and internal communities. These elements make the training experience more dynamic and participatory.
- **Advanced Analytics:** the ability to analyze data in real-time allows evaluating program effectiveness and making improvements. This functionality supports **strategic adaptability** to changes, enabling multinationals to respond quickly to needs and demonstrate the value of training.